

PPG Meeting, Plas Meddyg Surgery
Tuesday, 22nd March 2022
Minutes

1. Apologies

Sandra Gilliard (SG), Leanne Midwinter (LM)

2. Attended

Ann Watson (AW)

Jenny Phillips (JP)

Mark Burgess (MB)

Mike Tindall (MT) (Chair)

Muriel Simmons (MS)

Suzanne Walsh (SW)

James Green (JG)

3. Introductions

New Full member JG was introduced to the committee. JG was formerly a Virtual member

4. Minutes of last meeting

The minutes of the November 23rd 2021 were approved. Thanks go to SG for producing these.

5. Matters Arising

None.

6. Plas Meddyg Brief

MB provided the following update:

Covid-19 Booster vaccinations

Plas Meddyg came out on top of the 21 Bexley GP Practices for Covid-19 Booster uptake as at 11.01.2022! 4239 of 4895 within a priority group had both primary doses + the booster = 86.6%. The next best practice was 83.60%. The average for Bexley was 75.78%. The three other APL PCN practices were in 2nd – 4th places!

We are anticipating starting to give “fourth” vaccinations to the Over-75s, our nursing home residents and those with a weakened immune system from approximately mid-April as that will be six months since we began administering the “third” vaccinations

Online booking for appointments

We have started to reintroduce this having paused it when the pandemic began.

Saturday Opening

You may have seen newspaper headlines that GP practices will be opening 9am – 5pm on Saturdays from October. We read it first in the media too! Plans have to be submitted to CCGs/ICSs by July 31st. Our PCN has started initial discussions on how we will deliver these – whether each practice opens each week, each one once a month or whether we use a Hub location to deliver the service. A range of general practice services need to be offered including routine services such as screening, vaccinations and health checks. Appointments need to be bookable in advance or on the same day, and a mixture of in-person face-to-face and remote consultations.

Surgery News

- There seems to have been a large number of changes but we are very pleased with our new team!
- Dr Kary Leggett qualified as a GP and is now working at one of the PCN practices. She has been replaced by Dr Anne Thomas who is being trained up by Dr Ralf.

- Unfortunately, it didn't work out with Nurse Adeola but her replacement Wunmi Bamisaye is fitting in well. She is at Plas for 50% of her time and 50% at University.
- Two new faces in Prescriptions/Admin – Kay and Kate.
- We were sad to see Lee retire from Reception. Alison is the new face you will see behind the counter.
- We have employed Joanne as a Care Coordinator – a new role for us. She will be a great asset to the practice and its patients. MB explained her role in the practice

7. Patient Engagement

MS explained the aims of the project and its draft plan (see attached). How does the PPG reflect patient views when we are only a small group? The idea is to carry out a patient survey asking what patients want from the PPG. Originally, the idea was to survey everyone at once but Dr Ralf (RS) had said that would lead to extra demand on the practice so the suggestion now is to do a pilot survey of 50 patients from each age group. The survey can then be tweaked based on feedback and uptake. Choice of Survey Monkey or Google Forms. JG uses both and says Google Forms responses are easier to collate. There was a discussion over the age bands to be used and the questions. **ACTIONS:** Working Group to meet up to finalise questions; MB to supply prevalence statistics; Pilot survey to be sent to a control sample.

8. Liaison with other surgeries

Interaction with other PPGs at CCG level and PCN level just isn't happening. Once we have survey results then we could contact the other PPGs in APL PCN to see if it is something they would like to embrace / work with us on.

9. AOB

- In response to MB question, MT confirmed that HP has left the PPG.
- SW asked why doctors say, for example, "Hello Penny (first name)", "I'm Doctor X (surname)". Thinks it is not showing respect and that the doctor is trying to show they are superior. Should be the same formality, i.e. "Hello First Name", "I'm First Name" (as gets in hospitals), or "Hello Surname", "I'm Dr Surname". There were varied views on this. **ACTION:** MB will bring up at a meeting with the doctors to gauge their opinion.

10. Dates of next meetings

Tuesday 24th May 2022

Tuesday 26th July 2022

Tuesday 20th September 2022

Tuesday 22nd November 2022