

**PLAS MEDDYG PATIENT PARTICIPATION GROUP
MEETING 21ST FEBRUARY, 2023
7.P.M.**

Minutes

1. Apologies for absence:

James Green (JG)
Mike Tindall (MT)
Susanne Walsh (SW)

2. Attended

Ann Watson (AW)
Jenny Phillips (JP)
Mark Burgess (MB)
Mick Downs (MD)
Muriel Simmons (MS) (Chair)
Sandra Gilliard (SG)

3. Election of Chairman and Vice Chairman

Following MT's request to swap roles with MS due to unexpected issues, the Committee voted unanimously for MS to become Chair.

By the time of the meeting, there was two candidates for Vice Chair: MT and SW. The Committee therefore agreed it would be fairer that the voting is delayed so all are informed of this development.

ACTION: MS to notify all Committee members and to ask for their vote so the outcome can be confirmed by, or at, the next meeting.

4. Minutes of last meeting

20th September 2022 - approved.

5. Matters arising

- a. Pharmacy action re timing of prescriptions – **ACTION: MB to review.**
- b. Focus groups- covered in item 7.

6. Surgery Update.

MB provided the following update (News since 20.09.2022!)

Surgery News

- Dr Jetha returned from maternity leave in mid-October.
- Dr Chaudhry finished his three-month Registrar placement with us at the end of October and has been replaced by Dr Allam who should be with us until he completes his GP training in August 2024.
- Dr Lalchan finished her six-month Registrar placement with us at the end of January. We will be getting another Registrar in April.

- Nurse Wunmi recently completed her Post Graduate Diploma Primary Care (Practice Nurse) programme and will now be with us 3 days/week rather than the 2.5 days she was doing while she was doing her course.
- We have been a Receptionist down since the beginning of January, but are hopeful of having a replacement start next week.

Flu vaccinations

After a slow start, we had a very good uptake (the statistics don't distinguish between those given at the practice and those at local pharmacies).

- Over 65s – 79% uptake (Bexley average 73.5%, London average 66.5%, England average 78.4%).
- At Risk – 52.7% (Bexley average 42.1%, London average 38.6%, England average 45%)
- Pregnant Women – 41.9% and the highest in Bexley (Bexley average 27.8%, London average 28.6%, England average 33.2%)
- 2-year-olds – 49.2% (Bexley average 37.8%, no figures for London and England)
- 3-year-olds – 46.2% (Bexley average 34.8%, no figures for London and England)

Covid-19 Booster vaccinations

The Autumn campaign has now finished. Demand really dried up at the tail end of last year. We managed to vaccinate all our eligible housebound patients as well as those who were able to come to the surgery who were in an eligible cohort.

Nursing Home

Lyndhurst Nursing Home in Upton Road South closed at the end of December and the residents were placed in alternative care homes. We were contracted to provide care to their residents. It was a 16-bed home but was usually only about half full.

Respiratory Clinics

These weekday clinics were set up locally in January to run out of Queen Mary's and have proved very useful in coping with the huge numbers affected with acute respiratory problems this winter. They are currently running to the end of this month and may be extended.

Extended Access

This started on October 1st and sees Saturday GP and Nurse appointments offered at the four practices for everyone's patients within our Primary Care Network "APL PCN" on a rotational basis. We have held 5 Saturday clinics at Plas. There are also GP Thursday and Friday evening clinics which rotate around the surgeries every quarter. We are set to host these in July-September 2023.

Questions:

MS - Hearing Clinics – any service for the housebound? Not via the Plas Meddyg clinics.

7. Receive report from Working Group

MS – there was interest in the Focus Groups but there were challenges with the communication around email addresses and GDPR (General Data Protection Regulations). Over half of the people who responded were unaware of the PPG. Notifying people of the existence of the PPG is therefore a key issue to resolve.

Arthritis was one of the top topics for a Focus Group – MS suggested June for this to start and for someone from the Arthritis Society to visit Plas Meddyg – MB agreed to this. JP: Who would facilitate these groups? MS – one of the PPG initially, then see how the group develops.

ACTION: MS to arrange first Focus Group and invite Arthritis Society rep.

Sending an SMS Text to patients with a link to the website for the PPG would be the simplest solution to raise the profile of the group, but Dr Ralf Schmalhorst had expressed concerns about this previously. MB confirmed the text message option should now be viable.

ACTION: MB to arrange Text message to patients

A newsletter was agreed to be the first way of publicising the first Focus Group.

ACTION: MS to draft newsletter and send to committee for review and feedback.

The Committee ideally needs a couple more members. It was agreed that Virtual Members need to be asked first if anyone would like to join the Committee.

ACTION: MS to discuss with Leanne Midwinter sending a personalised letter to virtual members.

8. Any other business

MS – CCGs (Clinical Commissioning Groups) have now ceased and been replaced with the ICS (Integrated Care System). MS suggested someone from the ICS is invited to the PPG and a few reps from other PPGs in our PCN (Primary Care Network) are invited. Committee agreed this would be valuable.

ACTION: MS/MB to ask someone from the ICS to come to one of the meetings and provide meeting dates for them to select one they could make.

Questions to be sent to the representative so answers can be researched rather than the rep possibly feeling “put on the spot”. Suggestions at the meeting were:

- What does Integrated Care mean in practice?
- Does it involve Social Care?
- Who are ‘you’ (the ICS)
- Who appointed the ICS members?
- What are the ICS Terms of Reference?
- What is different to what has been done in the past?
- How is the funding being shared out? E.g. on the basis of population?

9. Dates of next meetings in 2023

23rd May (no March meeting as only in 1 month’s time)

25th Jul

26th Sep

21st Nov