



patient services

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‘Patient Services’

We offer an online service for our patients so you can book your appointments, order your repeat prescriptions and have online access to your medication history and allergies online at your convenience. This service is called ‘Patient Services’.

Online appointment booking

Have the flexibility to book and cancel your appointments from home, at work or any location with internet access. You don't need to queue at the practice, wait on the telephone and you can manage your appointments outside practice opening hours.

Request your repeat prescriptions online

Request your repeat prescriptions quickly online by logging into your account and simply ticking the appropriate boxes. You can review the progress of your repeat prescriptions and any message that the practice may have sent to you.

Access to your GP record online

Take greater control of your health and wellbeing by being able to view your medication history, allergies and adverse reactions online.

If you would like to register for this online service please complete the form on the next page and return it to us in person, **along with a valid form of photo ID, for example a photo driving licence or your passport.**

Please note that we require a separate form for each member of the family, and patients aged 16 and over must complete and sign their own form. We recommend that patients do not share the same email address as in the future you may be able to access each other's medical records and results.

Once you are registered the practice will send you the information that will enable you to create a username and password.

‘Patient Services’ PATIENT REGISTRATION FORM

Patient details	Please complete in BLOCK CAPITALS																			
Patient forename																				
Patient surname																				
Date of birth (DD/MM/YYYY)																				
Email address This email address will be used by your practice to send you notifications and reminders.																				
Mobile number																				
Signature																				
Date (DD/MM/YYYY)																				
Completing the form on behalf of the patient?																				
Print forename																				
Print surname																				
Relationship to patient																				
Signature																				
Date	D	D	/	M	M	/	Y	Y	Y	Y										

Staff use only																				
Patient ID seen																				
Type of ID																				
Staff name																				
Date (DD/MM/YYYY)																				

Our Patient Participation Group is offering short one-to-one lessons in the surgery on using the system. If you would like to learn how to use this easy system then please fill in the section below and a member of the Patient Participation Group will contact you to arrange a convenient time.

NAME Telephone

Please note that these lessons are run by the Patient Participation Group and not the surgery. They will only have access to your name and telephone number.